

Confidentiality Agreement and Security Policy

The University of the District of Columbia regards the security and confidentiality of data and information to be of utmost importance. Further, it is the intent of this policy to ensure that confidential information, in any format, is not divulged outside of the University of the District of Columbia without explicit approval to do so by the President of the University. As such, the University requires all users of data and information to follow the procedures outlined below:

Policy on Confidentiality of Data

Each individual granted access to data and hard copy information holds a position of trust and must preserve the security and confidentiality of the information he/she uses. Users of University data and information are required to abide by all applicable Federal and State guidelines and University policies regarding confidentiality of data, including, but not limited to the Family Education Rights and Privacy Act (FERPA); Gramm Leach Bliley (GLB); and The Health Insurance Portability and Accountability Act of 1996 (HIPAA). All users of University data and information must read and understand how the FERPA, GLB, and HIPPA policies (located on the University website) apply to their respective job functions. All users with access to Banner or other university computer systems acknowledge that they have read and agree to abide by the University's Acceptable Use Policy. Any individual with authorized access to the University of the District of Columbia computer information system, records or files is given access to use the University's data or files solely for the business of the University and must not divulge this information outside of The University except for approved University business requirements approved by the President of the University such as procurement of insurance and financial/banking requirements Specifically, with respect to University records or information, individuals must:

- 1. Access data solely in order to perform his/her job responsibilities.
- 2. Not seek personal benefit or permit others to benefit personally from any data that has come to him/her throughout their work assignments.
- 3. Not make or permit unauthorized use of any information in the University's information system or records.
- 4. Not enter, change, delete or add data to any information system or files outside of the scope of their job responsibilities.
- 5. Not include or cause to be included in any record or report, a false inaccurate or misleading entry known to the user as such.
- 6. Not alter or delete or cause to be altered or deleted from any records, report or information system, a true and correct entry.
- 7. Not release University data other than what is required in completion of job responsibilities.
- 8. Not exhibit or divulge the contents of any record, file or information system to any person unless it is necessary for the completion of their job responsibilities.

It is the individual's responsibility to report immediately to his/her supervisor any violation of this policy or any other action, which violates the confidentiality of data.

Security Measures and Procedures

All users of University information systems are supplied with an individual user account to access the data necessary for the completion of their job responsibilities. Users of the University information systems are required to follow the procedures outlined below:

- 1. All transactions, processed by a user ID and password, are the responsibility of the person to whom the user ID was assigned. The user's ID and password must remain confidential and must not be shared with anyone.
 - Using someone else's password is a violation of policy, no matter how it was obtained.
 - Your password provides access to information that has been granted specifically to you. To reduce the risk of shared passwords, remember not to post your password on or near your workstation or share your password with anyone.
 - It is your responsibility to change your password immediately if you believe someone else has obtained it.
- 2. Access to any student or employee information (in any format) is to be determined based on specific job requirements. The appropriate Department Chair, Department Director/Manager, Dean, Provost, and/or Vice President is responsible for ensuring that access is granted only to authorized individuals, based on their job responsibilities. Written authorization must be received by The Office of Information Technology prior to granting system access.

You are prohibited from viewing or accessing additional information (in any format) unless you have been authorized to do so. Any access obtained without authorization is considered unauthorized access.

In order to prevent unauthorized use, the user shall log off of all applications that are sensitive in nature, such as employee/student personal information, when leaving their workstation. An alternative is to establish a workstation password or lock your session. This is especially important during breaks, lunch and at the end of the workday.

- 3. Passwords should be changed periodically and/or if there is reason to believe they have been compromised or revealed inadvertently.
- 4. Upon termination or transfer of an employee, Human Resources will notify University Security and the Office of Information Technology.
- 5. Generally, students and temporary employees should not have access to the University record system. Written approval by the Department Chair, School Director, Department Director/Manager, Dean, Provost, and/or Vice President in charge of the respective area

is required if it is determined that access is required. The student or temporary employee is to be held to the same standards as all University employees, and must be made aware of their responsibilities to protect student and employee privacy rights and data integrity. Written authorization must be received by the Office of Information Technology prior to granting system access.

6. You agree to properly secure and dispose of any outputs or files you create in a manner that fully protects the confidentiality of records.

Agreement

I understand that my access to University data and information systems is for the sole purpose of carrying out my job responsibilities and confidential information is not to be divulged outside of the University, except as previously stated. Breach of confidentiality, including aiding, abetting, or acting in conspiracy with any other person to violate any part of this policy, may result in sanctions, civil or criminal prosecution and penalties, employment and/or University disciplinary action, and could lead to dismissal, suspension or revocation of all access privileges.

I understand that if granted access to process transactions via Banner data entry screens, any information I enter or change will be effective immediately. Accordingly, I understand that I am responsible for any changes made using my ID. I agree not to share my ID or PIN number with any other individuals and will notify the Security Office immediately if I believe my password has been compromised.

I understand that misuse of University data and information and any violation of this policy or the FERPA, HIPAA or GLB policies are grounds for disciplinary action, up to and including dismissal. This agreement shall not abridge nor supersede any rights afforded faculty members under the Faculty Handbook.

I have read and agree to comply with the University of the District of Columbia Confidentiality Agreement and Security Policy and understand the policy takes effect **November 15, 2011**.

Individual's Name (Please Print)	Business Unit/Department	
Individual's Signature	Date	

Review/Revision Date	Reviewed/Revised by:	Reviewed/Revised by Title
May 9, 2023	Stephan A. Byam	Associate Vice President for Information Technology