Valerie L. Epps, Ph.D.
Vice President for Student Affairs

HEALTH SERVICES

- Hired the new director of Health Services, Dr. Ayana Elliott, a University of the District of Columbia Alumna
- Hosted DC Health Link agency on campus to explain DC Health Exchange Program
- Dr. Elliott and Dr. Epps will be meeting with insurance brokers to determine cost for 2014-2015

ENROLLMENT UPDATE

- Enrollment data

<table>
<thead>
<tr>
<th></th>
<th>Spring 2014 as of 2/25/2014</th>
<th>Spring 2013 [Frozen]</th>
<th>Headcount Change (A-B)</th>
<th>Headcount Change/Percentage (C/B)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flagship CAUSES</td>
<td>291</td>
<td>242</td>
<td>49</td>
<td>20%</td>
</tr>
<tr>
<td>CAS</td>
<td>1,240</td>
<td>1,252</td>
<td>-12</td>
<td>-1%</td>
</tr>
<tr>
<td>SBPA</td>
<td>466</td>
<td>440</td>
<td>26</td>
<td>6%</td>
</tr>
<tr>
<td>SEAS</td>
<td>265</td>
<td>223</td>
<td>42</td>
<td>19%</td>
</tr>
<tr>
<td>Flagship Total</td>
<td>2,262</td>
<td>2,157</td>
<td>105</td>
<td>5%</td>
</tr>
<tr>
<td>David A Clarke School of Law</td>
<td>329</td>
<td>365</td>
<td>-36</td>
<td>-10%</td>
</tr>
<tr>
<td>Community College</td>
<td>2,605</td>
<td>2,619</td>
<td>-14</td>
<td>-1%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>5,196</strong></td>
<td><strong>5,141</strong></td>
<td><strong>55</strong></td>
<td><strong>1%</strong></td>
</tr>
</tbody>
</table>
RECORDS MANAGEMENT

- Scope of Work presented by Dr. Valerie Epps

STUDENT LIFE SERVICES

- Calendar of events – see University’s website (https://www.udc.edu/student_life/calendar_events)
- Continued participation in the University’s strategic planning initiatives
- Finalizing Spring Fest activity plans with student government associations and others
- Kicked off Student Ambassadors program with coating ceremony
- FOIA Request from Community College Student Government Association for information concerning student expenditures
- Proposed student elections schedule, see attached

COUNSELING CENTER

Orientation

- On January 8 & 9, 2014, Spring 2014 New Student Orientation for incoming students was held with specialized programs for first time new students and readmitted and transfer students
- Orientation program included a formal opening program in the Windows Lounge, an essay writing competition, campus group tours lead by student orientation leaders, a session on student life and engagement “The Firebird Experience,” parent/supporter information sessions, and lunch
- Included a “one stop shop,” where students individually discovered any relevant barriers to registration (e.g. staffed by a variety of offices—Information Technology, Admissions, Financial Aid) and specialized academic department conducted advising and registration sessions with faculty members of the student’s major or area of interest
- The program has received excellent feedback from faculty, staff, and students

Clinical Services

- 105 clinical appointments (13 Initial Consultations, 9 intakes, 84 therapy sessions, were scheduled in January 2014), 34 students were scheduled for clinical services
- Staff participates in ongoing professional development with the Baltimore Washington Center for Psychoanalysis

VETERAN AFFAIR’S

- Will host two Town Hall Meetings for veteran students in March at the Flagship and Community College
FINANCIAL AID

- Updated with Financial Aid Paid Report, 12-13 and 13-14

2013-14 Financial Aid Disbursed

- A total of $42,339,606 was disbursed in 66 different aid programs
- 76% of aid paid is from the Federal student aid programs
- A total of 4,944 students are offered aid: 4,434 undergraduates, 215 graduates, and 295 law school students

A spreadsheet of the total aid disbursed is attached to this report.

2010 Draft Three-Year Cohort Default Rate

Beginning this year, the USDE will calculate a three-year cohort default rate. UDC’s 2010 draft 3-yr Cohort Default Rate is 18.6%. UDC students borrowed $12 million in 2010 and over $20 million for the current 13.14 award year. This does not include UDC’s 60% Perkins Loan Cohort Default Rate. The Aid Office has increased its Default Prevention and Management Plan to address the increased cohort default rate.

12-13 A-133 Single Audit

UDC is in the starting phase of the 12-13 A-133 Single Audit with KPMG

Financial Aid Customer Service

During the peak 2014 Spring registration process (January 6th through 17th) the aid office experienced the following:

<table>
<thead>
<tr>
<th></th>
<th>Per Day</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walk in Traffic*</td>
<td>126</td>
<td>1,257</td>
</tr>
<tr>
<td>Phone</td>
<td>105</td>
<td>1,049</td>
</tr>
<tr>
<td>Online Chat</td>
<td>8</td>
<td>47</td>
</tr>
<tr>
<td>General email</td>
<td>15</td>
<td>149</td>
</tr>
</tbody>
</table>

*Flagship numbers only. The Community College utilized a recycled numbering system for registration

The Aid Office will be conducting a number of early financial aid and financial literacy presentations throughout the 2014 Spring Semester. On Saturday, March 15, 2014, UDC will host the 14-15 FAFSA College Expo in conjunction with DC-OSSE and the USDE. The intent of the Expo is to encourage students to complete their FAFSA early and get presentations on financial aid updates on a Federal and District level while also having the option of visiting the college fair.

2014-15 Processing

The Aid Office is now preparing new forms, literature and system enhancements to begin financial aid processing for the 2014-15 year.