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UNIVERSITY OF
THE DISTRICT OF COLUMBIA
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BOARD OF TRUSTEES
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STUDENT AFFAIRS COMMITTEE

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Thursday,
April 17, 2014
The meeting convened at 6:07 p.m., Errol Schwartz, Chair, presiding.

BOARD OF TRUSTEES MEMBERS PRESENT:
ERROL SCHWARTZ, Chair
VALERIES EPPS, Vice Chair
KENNETH ISAACS
JEROME SHELTON

JAMES LYONS, Acting President

ALSO PRESENT:

JAMES CONTRERAS, Director of Financial Aid BEVERLY FRANKLIN, Executive Secretary JUANITA GRAY, Director of Residence Life


| 1 | P-R-O-C-E-E-D-I-N-G-S Page 3 |
| :---: | :---: |
| 2 | 6:07 p.m. |
| 3 | CHAIR SCHWARTZ: The time is now |
| 4 | 6:07 p.m. and I now call the Student Affairs |
| 5 | Committee to order. Ms. Franklin, could you |
| 6 | call the roll? |
| 7 | MS. FRANKLIN: General Schwartz? |
| 8 | CHAIR SCHWARTZ: Here. |
| 9 | MS. FRANKLIN: Mr. Bell? Mr. |
| 10 | Shelton? |
| 11 | trustee Shelton: Here. |
| 12 | MS. FRANKLIN: Mr. Isaacs? |
| 13 | TRUSTEE ISAACS: Here. |
| 14 | MS. FRANKLIN: Mr. Chair, you have |
| 15 | a quorum. |
| 16 | CHAIR SCHWARTZ: Thank you, Ms. |
| 17 | Franklin. The first order of business is to |
| 18 | approve the minutes. |
| 19 | TRUSTEE SHELTON: So moved, Mr. |
| 20 | Chair. |
| 21 | TRUSTEE ISAACS: Second. |
| 22 | CHAIR SCHWARTZ: It's been moved |
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and seconded. All in favor?

ALL: Aye.

CHAIR SCHWARTZ: Okay. The minutes have been approved. The next order of business is to move Item Number 10 and 11 up to Number three and four. So we'll ask Mr. Contreras to go ahead and conduct the business of the Financial Aid Committee and the A-133 Update.

MR. CONTRERAS: Good evening. All
right. Thank you, General Schwartz. Good evening, Board of Trustees. My report will be brief. There's relatively nothing new to report in the Federal Student Aid programs.

We've disbursed now $\$ 44$ million in student aid in over 63 different programs. Over 75 percent of it being in Federal Aid programs. I've attached a spread sheet which includes a pie chart, breaking down all the programs and their percentages. And then I even included a detail of how much in each program we've expended year-to-date, which
doesn't include Summer.

You will notice, this year over last year, because I put in last year's summary reports, that the student loan borrowing continues to increase at a rapid pace. And we've already exceeded the amounts students have borrowed from all of last year, which doesn't include the Summer One and Summer Two semesters, in which we'll have at least a couple, if not several million more in student loan borrowing over the Summer.

We are gearing up in processing
for the 2014/2015 year, as well as implementing many of the new regulations that come into play, which includes the limits on the subsidized student loan which, much like the PAL loan limits, students only get so much time now to get a subsidized student loan. And we're implementing those new regulations. The Federal PELL Grant will
increase by $\$ 85$, to $\$ 5,730$, from $\$ 5,645$ for students that have a zero expected family
contribution. The threshold of students that are eligible will also increase, as well. So any proposed increase in tuition could be offset to some of these needy students through the increase in the Federal PELL Grant. Although we did receive a $\$ 52,000$ cut in the Federal Work Study Program, which equates to about 22 to 25 less students receiving funding in that program.

We are doing a final push aggressive campaign to get students to complete their FAFSA before they leave for the summer semester or to complete their financial aid file. Our collaboration with DC OSSE and the U.S. Department of Education on March 15th, our FAFSA College Expo, we felt was relatively successful, even though we had to compete with the Rock and Roll Marathon and impeding traffic with D.C. in getting the UDC. We look forward to hosting the event again next year and offering it perhaps twice, early late fall and early spring.

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Customer service improvements -of course, while we've disbursed the DC OSSE money, the Mayor's scholarship fund, which was approximately $\$ 300,000$ this year. We're hoping the fund will be renewed for this year, of course, pending everything that's going on with DC Promise and whatnot. So we anticipate we'll have some type of District funding next year.

We are implementing financial
literacy. As student loan lending increases, of course, as I mentioned before, our cohort default rate is also increasing. And we believe that no student should default with all the options that are available. But part of our financial literacy is going to be -- is implemented in part of our orientations and parts in the class curriculum. We also had a Vista Program, in which the Vista member is hired to come in specifically to do financial literacy. So we're going to collaborate with that individual to go over responsible student

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borrowing and options to avoid default.
We are continuing the liquidation
of the Perkins Loan program. And I hope to have an update for you at the next Board meeting to discuss what that had entailed, as well.

Are there any questions on the financial aid updates? Yes?

TRUSTEE SHELTON: Just one, really brief. I don't know why I'm -- I missed it. When we award a fund, any of these grant awards, and the disbursement is less than the amount of the award, what happens with those dollars? If I've asked it before, I apologize.

MR. CONTRERAS: No. No. No. You haven't. Actually, what we do is we reconcile them. We see if the student actually was eligible for them. If not, we reallocate the funds to other students that meet the eligibility requirements. So, for example, with the Mayor's Scholarship Fund, we have --
we have some unspent funds of around $\$ 10,000$. We're going to allocate those to students that attend summer semester. Some of the funds, too, may be a result of a return to Title IV refund. A student enrolls, and then they withdraw less than 60 percent of the period. So we're required by law to pull some of that money back. But we could reallocate that money to other students. And so, any remaining funds that we have that shows unspent in the program, we'll spend over the summer semester.

TRUSTEE SHELTON: Okay.
MR. CONTRERAS: Some of it, too, is moving the money around. For example, if we've overspent in Federal Work Study and we have a little left over in FSEOG --

TRUSTEE SHELTON: Yes?
MR. CONTRERAS: -- we can transfer
that money, up to ten percent -- actually 25 percent in that program. So we kind of move the money around to make sure it's reconciled

TRUSTEE SHELTON: Okay.
MR. CONTRERAS: -- by the award year close.

TRUSTEE SHELTON: Okay. So it's supposed -- awarded is supposed to be either equal to or less than the grant?

MR. CONTRERAS: Yes.
TRUSTEE SHELTON: So you try to make it equal to the grant?

MR. CONTRERAS: Yes. After all is said and done, the amount that's been accepted should equal the amount that's been actually disbursed. And so we go back through that and identify those areas and make sure that they're equal. And that's what we are in the process of doing now.

TRUSTEE SHELTON: All right.
Thank you.
CHAIR SCHWARTZ: I know, the last time you reported that our three-year default rate was right about 18.6. And you're

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monitoring that to make sure it doesn't get higher than that?

MR. CONTRERAS: You know, that's -- let me kind of break this down for you. We actually attended the default management training with the U.S. Department of Education. And we talked about the significant increase. Because, in 2009, the two-year cohort default rate was 7.1 percent. For 2010, the three-year cohort default rate jumped to 18.6 percent. I didn't bring the actually numbers. But, in numbers of students, it's actually a small number of students that comprised that total of the numerator and the denominator.

What happens now is we have a student loan debt of $\$ 22$ million. So what will happen, of course, if the default rate may continue to rise. And it actually takes at least a two to three year period for what we've implemented now in terms of default prevention, financial literacy, outreach to

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delinquent borrowers, to catch up with the default rate. And so next year's default rate, the 2011 , may actually spike as well. But, once we see that what we've implemented this year and in future years, should tip the scale. So you're going to see a slight change. So, as we catch up to what we're doing now for 2013/14, you'll start to see lower default rate because we're not taking a more proactive approach in our outreach and in the default prevention plan where, in the past years, it hasn't.

CHAIR SCHWARTZ: I want to thank you for your proactive move, financial literacy, and everything else you do. But what you also mentioned is that numbers for borrowing are increasing.

MR. CONTRERAS: Yes.
CHAIR SCHWARTZ: And what you also mentioned a couple meetings ago, that you're in the red, once you get closer to 25 percent. MR. CONTRERAS: That actually --

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the Federal rule is, if you have three years at 30 percent, which unfortunately a lot of private colleges and HBCs have experienced, if you have it for three years, you could lose Title IV eligibility. If you have one year at 40 percent, you get a real nasty letter from the Department of Education saying you need to turn it around or --

CHAIR SCHWARTZ: And I'm sure that Dr. Lyons really doesn't like nasty letters.

MR. CONTRERAS: Yes. We want to keep those nasty letters away from him. But I don't -- at the same time, I wanted to apprise you that we will probably see another slight increase when the 2011 cohort default rate comes out.

CHAIR SCHWARTZ: Okay.
MR. CONTRERAS: But as 12/13
comes, we'll start to see that decrease. Not just the university itself, but the U.S.

Department of Education develops more awareness in its programs to students and the
loan servicers. Because the intent is, when the student defaults, everyone loses. The school loses with the cohort default rate. The student loses with the bad credit. The tax payers lose with the money not being paid. So it's easier to get this kid on income contingent repayment and have him pay $\$ 20$ if he's working at McDonalds', rather than default. So that's sort of the aggressive campaign, I think, with all the parties involved, is that there's no reason you should default if you have income contingent repayment.

And then, of course, after 20 years, the loans are written off. But the portion that's written off is taxable. So I'm not sure if it's better to owe the IRS or owe -- you know, either way, you're going to have to pay the Federal government, which isn't always a good thing.

Single Audit update, we have not received any formal NFRs from KPMG. We do Neal R. Gross and Co., Inc.
anticipate findings this year because they were a ripple effect from last year. When the findings were exposed, it was sort of too late to retroactively go back and fix them for 12/13. And, although we're confident that they're corrected for $13 / 14$, we were aware that some would repeat in 12/13. However, they're are a number of other areas that did not repeat. Like KPMG also did some new testing, in terms of residency and other areas that they had not tested prior. So that may result in findings, once they've gone through those areas.

But I will be more than happy to provide a final report, and I'm assured William Nelson and Krishna Sariaya, and everyone will kind of provide a comprehensive report with solid corrective actions and controls. Because we can't afford repeat findings. And we take this matter very seriously. And it needs to sort of get to the root of how or why those controls are -- or

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those findings are recurring and what we need to do to prevent them and insure the appropriate corrective actions are in place with solid controls that are monitored, if not second and third review.

CHAIR SCHWARTZ: The last time, you mentioned a contract to help us with that?

MR. CONTRERAS: Yes. We were actually working with the U.S. Department of Education, Minority Serving Team. And, in fact, Dr. Epps and Dr. Lyons and a focus group will be meeting with the U.S. Department of Education, I believe, next Wednesday --

VICE CHAIR EPPS: That's correct.
MR. CONTRERAS: -- and we're going to identify some of these areas and how that segment of the Department of Education kind of can assist us through the transition to identify why these are occurring. You know, is it training? Is it lack of awareness of compliance? Is it systems or its manual processes? So that we can identify what's

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wrong and what we need to do to fix that. And they're a very supportive unit of the Department of Education because they don't want to see schools in a position of audit findings. And they will work with us to see us through.

And I'm not sure. Perhaps
President Lyons and Dr. Epps will have their report after meeting with the Department of Education --

CHAIR SCHWARTZ: Okay.
MR. CONTRERAS: -- next week, as well.

VICE CHAIR EPPS: We did have our conference call with the Department of Education. I'm sorry. Valerie Epps, Vice President of the Student Affairs. We did have our conference call. Okay. Valerie Epps, Vice President for Student Affairs. We did -James and I did, along with Colin Touhey from the community college, did have a conference call with the Department of Education,

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concerning helping us -- providing training for the staff and so forth for -- so that we could be prepared for our next A-133 audit.

CHAIR SCHWARTZ: Our problem with staffing -- do we have adequate appropriate staffing, at least?

VICE CHAIR EPPS: Well, probably James would probably always say no. But no, I'm just teasing. James is in the process of hiring an additional counselor. That position has been posted and I believe his emphasis for that counselor would be again, on the literacy/education program person. MR. CONTRERAS: Yes. And Dr. Lyons has actually too established an ad hoc committee that comprises William Nelson and some other members, so that we can really go down to the root of what these findings are. I think there's a misnomer that an A-133 audit is a financial aid audit, when actually it comprises all other factions of the university. So, as there's findings that

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relate to cash management in the finance office and findings in terms of enrollment records retention residency transcripts, which are all evaluated to insure the student is compliant in its policies, then those findings should be shared and the university, as a whole, will come up with the corrective actions for all of those findings. While financial aid, yes, addresses their findings by either automating manual processes, insuring the controls are in place with adequate staff and other needed resources and tools, which include the U.S. Department of Education.

CHAIR SCHWARTZ: Okay. Any
questions? Okay. Thank you very much.
MR. CONTRERAS: Thank you. Have a good evening.

CHAIR SCHWARTZ: Yes. Health
Services?
VICE CHAIR EPPS: Okay. Well, we are fortunate, this afternoon, to have our
insurance brokers with us, as well as our new Director of the Student Health Center. And we had a meeting, all of us, earlier along with Mr. Nelson and David Garnett from Student Accounts, because we all have to work together to make the health insurance program work. And I'm going to ask them to stand and introduce themselves. And then we will start with Mr. Opperman, who is our contact person for United Health, to make his presentation first.

Please stand and introduce
yourselves. Come to the mike.
MR. GRIFFIN: My name is Todd

Griffin. I'm with Conner, Strong, and

Buckelew, who is the department casualty
insurance broker for the University of the District of Columbia.

MS. SHULTIE: Hi. I'm Fawna

Shultie. I am the account manager with

Connor, Strong, and Buckelew, and I handle the day-to-day operations for the insurance for

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MR. OPPERMAN: Hi. My name is David Opperman and I represent United Health Care, the provider of the student health insurance.

MR. GRIFFIN: We put together a kind of lengthy presentation here for you. But if you wanted to kind of hit some of the highlights here for you.

CHAIR SCHWARTZ: That's fine.
MR. GRIFFIN: So if you go to page 8, that starts with the 2014 plan modification. This year PPACA has imposed several new changes to the current program.

CHAIR SCHWARTZ: Are your pages numbered?

MR. GRIFFIN: No, it's not. It's that -- that presentation there.

CHAIR SCHWARTZ: The blue one?

Okay.
MR. GRIFFIN: The blue cover.
CHAIR SCHWARTZ: Okay. And the
title of the page again?
MR. GRIFFIN: The title of the page is 2014 Plan Modifications.

CHAIR SCHWARTZ: Thanks.

MR. GRIFFIN: No problem.
Everybody there?
CHAIR SCHWARTZ: You can go ahead.
MR. GRIFFIN: Great. So the first one is the maximum benefit is increased from $\$ 500,000$ to an unlimited benefit. So there's no limit now to the benefit underneath the program. Pre-existing conditions exclusion has been removed, along with several limitations. All deductibles, co-pays, coinsurance, and policy deductibles now go towards the out-of-pocket maximum, whereas previously, only the coinsurance provision went towards the out-of-pocket maximum. And then there's no set limits for durable medical equipment, accident related dental, or elective abortion.

Also, there's an implementation of Neal R. Gross and Co., Inc.
pediatric dental and vision. Pediatric dental and vision is considered for those students that are up to the age of 19 years old. What's that?

TRUSTEE SHELTON: I just said it was too late for me.

MR. GRIFFIN: Oh. To continue to the next page, each state and also the District of Columbia, has the right to require specific benefits, in addition to those required by PPACA. Some of the essential benefits imposed by the District of Columbia -- there's a laundry list of items here -- I won't go through each one. But they include infertility services, transplants, medical foods, growth hormones, and blood products.

CHAIR SCHWARTZ: You said transplants are covered? Or are limited?

MR. GRIFFIN: Yes. With donor benefits.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: Beverly, you had

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a question?
MS. FRANKLIN: I just wasn't clear on a couple of statements. You mentioned BACA?

MR. GRIFFIN: No, sorry, PPACA.
Yes. That's -- they're referring to it as ObamaCare. And it's actually -- it was summarized in the first part of the presentation there, if you skip back to -- I have page 6. It's called the Overview of the Patient Protection and Affordability Act. So what happened is basically the U.S. Department of Health -- Human Health Services, determined that the student health and accident program fell into -- it was basically a group program or a group medical policy and it was not exempt from the Patient Protection and Affordability Act. So now it has enforced certain requirements and, over the last two years, we have had a step-up program of going from smaller policies, which provide limits of about, you know, we had a $\$ 25,000$ limit, to
last year we had a $\$ 500,000$ limit. And this year, we're required to have an unlimited benefit, along with several other provisions, which I already discussed.

MS. FRANKLIN: Okay.
MR. GRIFFIN: So we'll skip back ahead to the third slide, discussing the 2014 plan modifications. The Federal guidelines have issued certain standards for these group care medical plans. And they issue different actuarial values, whether it's bronze which is the lowest plan level, silver, gold, and platinum. These designations are provided where we have to meet certain actuarial guidelines. Those guidelines consider copays; they consider the premiums paid; deductibles; and out-of-pocket maximums of the plan, along with several other factors. But those are the basic ones that really drive the need of us with regard to where it's going to fall.
Each plan -- everybody's plan --
must be within two percent of one of these factors. So, if it's to be considered a bronze plan, for example, it would have to be at 58-62 percent. So it would be somewhere within that two percent corridor on each side of 60 percent. To be a platinum, you'd have to be at 88 percent to 92 percent. The program that we have in place for UDC is at 88.5 percent, actuarial, so that puts you at a platinum plan.

And there's a separate handout that we provided that shows what's provided on basically the Government networks. And it compares and contrasts the silver plan, which is the second lowest plan. And you can see that that program has higher deductibles, higher out-of-pocket maximums, whereas this -the program that we're -- put together -- the platinum program with United Health Care has an $\$ 150$ per insured person deductible; a $\$ 400$ per insured out-of-network deductible; a $\$ 25,000$ in network maximum; and a $\$ 5,000$ out-
of-network maximum.

The coinsurance provisions for innetwork are 80 percent; out-of-network is 60 percent. And the premiums that we have are substantially cheaper -- almost a third of what you'd expect to pay on the open market.

So this goes into our renewal rate comparison on the next page. The current rate for the $\$ 500,000$ benefit is shown on the left hand side of the graph and you work your way over to the current premium, and then the renewal premium on the right hand side of the graph. The renewal premium represents a \$56 increase for all of the increased benefits that we discussed. The actual premium rate went down, but the renewal fees have increased under PPACA's hat. PPACA's taxes have stepped up, along with the fact that we have to go from a $\$ 500,000$ benefit to an unlimited benefit affected the premium marginally.

And you can see that there was also coverage for spouse and dependent

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children. Last year, we had a -- we undertook a rigorous marketing effort. We had AIG, last year, who was the current program -- they were on the current program. We had GM Southwest come in with Blue Cross/Blue Shield; we had ETNA come in, all to compete with United Health Care. And United Health Care had the most competitive program with the most available network to students. United Health Care is actually the largest provider of this type of insurance across the country. And we feel like they're a good partner for UDC.

Dave, do you want to go through some of the actuarial information for the year?

MR. OPPERMAN: Statistics?
MR. GRIFFIN: Yes. Statistics.

MR. OPPERMAN: Sure.
CHAIR SCHWARTZ: If I asked the
correct question on the performance or the usage by students over the past year, has anyone ever reached the $\$ 500,000$ threshold?

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MR. OPPERMAN: Not yet. And the issue is we're only six months into the plan year. So we started the plan this past August. So on a student plan, the way the student plans work, it will take -- we'll pay claims on this policy year for 18 months from the time the plan started. So you're not going to really know, you know, people have -have another 12 months before we'll finish paying claims on the policy year. So it's still a little early to tell.

What I -- what I can tell you today, just for some statistics, so we -- so far, we've had 317 students actually take advantage of the plan, so far into the year. That represents about 19 percent of the insured population. What will typically happen -- the typical student insurance plan, by the time the year ends, it will -- it will provide somewhere between 50 and 65 percent of the insured students -- will end up accessing care. And that's the typical number for
students.

This one, because it's a brand new plan, it's a little early in the year to know where it's going to end up. I can tell you, so far to date, out of the 317 that have accessed the care, 17 of them have had claims paid over $\$ 25,000$. And those 17 claimants that have already gone somewhere over $\$ 25000$, I mean, you know, somebody could be at $\$ 20000$ or $\$ 30000$ today, represent 54 percent of the claims already paid to date this year. But it's just -- it's just so early to tell.

When we look at our book of business and compare -- compare it to where you guys are at, when -- when this year ends, we estimate we're going to pay somewhere in the $\$ 1.3$ million of claims. And, for the first six months, you're just shy of $\$ 300,000$ in paid claims. So it's just so early to have any real meaningful information.

CHAIR SCHWARTZ: Okay.
MR. OPPERMAN: When we come back
in another ten months and take a look at it, you'll have a real good picture of how your utilization and where it's going. Is it going to prescription drugs? Is it going to hospital room and board? Is it emergency care? Exactly what kind of care is it? So, as we roll through this and we provide reports every quarter to your broker and the university, we monitor that for you going forward.

CHAIR SCHWARTZ: Okay. Thank you. MR. OPPERMAN: Yes.

MR. GRIFFIN: The second slide, if you go all the way down to the bottom, another thing about United Health Care is that they provide platinum programs to a couple local universities, like the University of Maryland, American University, and Georgetown University. UDC is priced considerably below all of those universities with regards to premiums.

So it's a competitive program. It

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provides major medical coverage, not just catastrophic coverage. And if there are any more questions, we will field the questions.

MR. OPPERMAN: Yes. Just a point on the network, already this year, we've got over 88 percent of all the claims are being paid in network. What we'll expect is, by the time the year is done, we'd expect 92 to 94 percent of all the claims to be paid in network. What that means to us is that your students are not having a problem finding innetwork doctors, you know, finding appropriate care.

And the other thing I'd like to point out that makes your plan different from some of the other ones, one of the other components of this plan is we integrate with your student health center on campus and actually, for all care that's handled at your health center, we reimburse all those expenses at the health center, based on a fee list that we've been provided, at 100 percent without
any copays or deductibles.
So your students really have three tiers of care to go to. They can go to your health center and get care there at 100 percent with no copays, no deductibles. And only where the health center cannot provide their care will they then go out to an innetwork provider where they end up subject to the deductibles and copays. So you really have three tiers of coverage here for your students on campus.

CHAIR SCHWARTZ: Thank you.

Trustee Shelton?

TRUSTEE SHELTON: I'm skipping to a page where you say considerations and strategies. Waiver Guidelines prior to the Fold? What is the implication for us? I'm not too far ahead am I?

MR. GRIFFIN: No.

TRUSTEE SHELTON: That's the next
page after the figures for Georgetown --
MR. GRIFFIN: Right. Right.

TRUSTEE SHELTON: -- and American U, and Maryland.

MR. GRIFFIN: Right. So one of the topics that we discussed in our earlier meeting was what we should establish for waiver guidelines as to what would be acceptable insurance for the students to have, so that they could waive out of this program. Because that's something that's going to be set by the university as to, okay, is Medicaid -- if they have Medicaid, is that going to count as, you know, they could -- they could waive out of this program? Or if they went onto the open insurance market and bought a bronze program, is that something that would be acceptable for the university to say okay, they have insurance; we don't have to require them to have this insurance program?

TRUSTEE SHELTON: The reason that I'm concerned is that we're at the end of our working year. And you suggest that it needs to be in place in the Fall. And we haven't
had any presentations of any language to develop these policies. Do you all have any templates that you would share with the Student Services on waiver issues -MR. OPPERMAN: Absolutely. Absolutely. And we have some in place now. I mean, we -- we used some of them this year. MR. GRIFFIN: Right. Correct. MR. OPPERMAN: What we've -- what -- what we're really talking about is not something that's brand new. It's about taking what we used this year and taking the lessons we've learned of what worked and what didn't work and taking a couple of areas where we had some softness in the program or some conflicts and that, and tightening them -- tightening those up. So it's really not going from -from zero to here. It's taking the stuff that's in place and identifying a couple of the areas that we think we can all do a better job. And that's really what we discussed today.

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And we've taken away some notes today of some things to provide to help make decisions in those areas. Yes. We have templates and that for it.

TRUSTEE SHELTON: Okay. It just says international policies, you know, policies. And so if you're going to need Board action, I would encourage expedited as much as possible, any language you want us to consider, if we have a role in this discussion.

MR. OPPERMAN: Okay. All right.
VICE CHAIR EPPS: We were mainly looking at, you know, at one time, $I$ think about two years ago, the -- the prices for international students was more than those of the domestic students. And now the price for United Health Care is about the same -- or is the same, I should say. However, we looked -we are also looking at, you know, what does immigration currently require; what is a comparable policy if someone brings a policy
over from -- I want to; say from Germany, is that comparable to our policy in the U.S.? And those kinds of things.

TRUSTEE SHELTON: Yes. And the question that I'm worried about is if the Board has to take an action.

VICE CHAIR EPPS: Yes.
TRUSTEE SHELTON: To be prepared, you know, for these issues.

VICE CHAIR EPPS: Right.
TRUSTEE SHELTON: It needs to be done soon.

VICE CHAIR EPPS: Expeditiously.
TRUSTEE SHELTON: Yes. And again, I do understand that -- I know that they have documents that can help us with the different conflicts that have occurred.

MR. OPPERMAN: Sure. Absolutely.
TRUSTEE SHELTON: Because we don't have to reinvent the wheel.

VICE CHAIR EPPS: No. Absolutely not.

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TRUSTEE SHELTON: We just have to get a wheel to rubber stamp.

VICE CHAIR EPPS: Sure.
TRUSTEE SHELTON: Not rubber stamp, but to use as a template for our plan.

VICE CHAIR EPPS: And one of the things, I think that has been helpful in working with United Health Care is that we have weekly meetings; phone conferences with William Nelson from the Law School. Because their students certainly have the same issues that we do. Or to see if there are any issues with that particular population. And then, of course, we use background and knowledge about our accounting processes and also David Garnett sits in, so that we can -- and sometimes someone from IT as well, so that we can make certain that we have a smooth process. So we meet weekly; we talk about what difficulties we're facing; what successes we have; and go from there. So it's been very helpful to -- I think -- to both United Health

Care, as well as the university.
CHAIR SCHWARTZ: Okay. I want to thank you all for coming in. For the recorders, did you capture the names, or would you like their business cards or --

COURT REPORTER: The spellings, at least.
(Whereupon, off mike for a while to secure spellings of mentioned names.)

CHAIR SCHWARTZ: Okay. Great. Thank you very much. Thank you for coming in.

VICE CHAIR EPPS: Trustees sports, before they sit down, Mr. Opperman, did you want to talk about -- or else I can have Dr. Elliott - about the numbers of students that we've had enrolled the last year and how much money we have taken in -- the university has been reimbursed since -- over the last six months?

MR. OPPERMAN: Sure. So when we looked at the statistics of the plan to date
-- and, like I said, taken with a grain of salt because these are as of March 31 , so it's still really early in the year -- but after the fall enrollment, we had 1,190 students enrolled in the plan from the fall. After we went through open enrollment for your spring semester, we added an additional 476 insured students in this spring. Out of those total students, we actually only have two spouses covered and two children.

So it's predominantly students.
A couple of other facts that I share with everybody today, so based on the enrollment and our projections for what they're going to come in for the summer, we expect the annualized premium for the student insurance plan to be $\$ 1,677,584$. That's where we think it will end up all in at the end of this year. When we take the claims that have been paid through March, and we take United's book of business and how it ends up after the 18 month period, and we project yours out, we
think yours -- as of March, we had paid about \$240,000 in claims, with another $\$ 113,000$ pending. But when we take that out, based on a case your size in the United Health Care book of business, we expect the final number of claims to be paid to be $\$ 1,291,740$.

We then took that. We sort of looked -- we put some statistics of where the dollars are going today. Right now, of the claims that we've paid to date, 33 percent are paid for prescription drugs; 18.7 percent have gone for students who have had an inpatient admission for room and board and hospital miscellaneous expenses; we have reimbursed -10.23 percent of the claims paid to date have been reimbursed to the health center for charges for students seeking care at the health center; almost nine percent for traditional physician visits; a little over eight percent for emergency room visits; seven percent for surgeries; and six point seven percent for lab and x-rays.

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And, like I said, right now in network utilization is at 88.48 percent. And we expect that to be somewhere in the low 90's. And, basically, we look at it, if you can get in network percentage utilization to 90 or above, that -- that -- that -- because you're never going to get 100 percent just because people travel and move and things like that. So that's basically the statistics today. I think I'd already shared with you the number that have used it. Like I said, another eight or ten months from now, it will be a lot more meaningful information.

I mean, prescription drugs looks like a high number. Like $I$ was explaining today, because they go to the pharmacy and you show your card and you pay your \$15 and you get your prescription, they get paid very quickly and they get paid early on. So that 33 percent of claims probably ends up 12-17 percent of year. So as prescription drugs is a percentage of overall claims comes down,
medical care as a percentage of claims, will go up.

CHAIR SCHWARTZ: Okay. Thank you, very much.

VICE CHAIR EPPS: Thank you.
MR. OPPERMAN: You're welcome.

CHAIR SCHWARTZ: Go ahead.
Housing?
VICE CHAIR EPPS: Housing? Yes. We have before us Ms. Juanita Gray, who is going to give us some good news about student housing. And some challenges that she's facing.

MS. GRAY: Juanita Gray, Director of Residents' Life. Would you like the good news or the bad news?

VICE CHAIR EPPS: The good news.
CHAIR SCHWARTZ: The bad news.
MS. GRAY: The good news?
VICE CHAIR EPPS: We'll just save the good news for last.

MS. GRAY: The good news is we are
currently working on our --
(Whereupon, some off mike discussion ensued.)

CHAIR SCHWARTZ: Go ahead.

MS. GRAY: Well, I'll start with the good news. The good news is we are currently starting with our summer conference schedules. So I have confirmed two conferences who will be bringing in about a little under $\$ 10,000$ and in progress with three additional conferences that could bring in excess of over $\$ 100,000$ if we get those two conferences -- excuse me, those three conferences in. So, by next week, I should have for sure on whether or not those three conferences will be coming to stay with us this summer.

Currently, we are working on several projects. The first one is a key project that I'm working on with Dr. Epps with in changing the locks that we have in our current buildings. We currently use just the
regular locks that students can go to the corner store and get a key for. That's posing some security issues. So we're looking into getting some university regulated locks that you can't just go to the local 7-11 and make a key with.

TRUSTEE SHELTON: They're very gifted and talented.

CHAIR SCHWARTZ: Have we looked into the electronic locks -- the proximity locks?

MS. GRAY: We haven't looked into those, simply because of the cost of it. Right now, it's effective and a cheaper cost to go with just regular university grade locks. We can actually look into that in the future. But, as of right now, that's not something that we're currently looking at.

TRUSTEE SHELTON: But how are you projecting -- excuse me.

CHAIR SCHWARTZ: Go ahead.
TRUSTEE SHELTON: But how are you
projecting to pay for these locks?

MS. GRAY: Well, with the money
that we get from the summer conferences, if $I$ do get the $\$ 100,000$ plus, that money would be used to utilize some of it.

VICE CHAIR EPPS: We requested some of that be used.

MS. GRAY: And we are requesting some from facilities, as well.

TRUSTEE SHELTON: And what I'm saying to you is, if you have money, get the best. The hotels are using the proximity keys.

MS. GRAY: Yes?

TRUSTEE SHELTON: And they have the best in-building security and access control. If you're going to go, don't tiptoe.

MS. GRAY: Right.
TRUSTEE SHELTON: Because you may end up with what you ask for. Ask for what you want.

MS. GRAY: Absolutely.

TRUSTEE SHELTON: Give the figures and then let us fight.

CHAIR SCHWARTZ: Because if a set of keys get lost --

TRUSTEE SHELTON: Or your boss fight. Excuse me.

MS. GRAY: Well, that is also something we have to work with the Consulate and the Archdome, because that would sort of modify their doors. So, if it is something that's going to modify their existing door, then we would have to pay the cost of that, as well.

TRUSTEE SHELTON: It's just a door knob and electricity.

MS. GRAY: Well, okay. I will put that on my radar. Absolutely, sir.

TRUSTEE SHELTON: I'm just telling you, they --

TRUSTEE ISAACS: Another -- when you say the proximity locks, I assume you're talking like being able to use your student ID
or whatever to enter your room?

TRUSTEE SHELTON: A specific coded card that allows you access.

CHAIR SCHWARTZ: You could use your card in those locks. Yes.

TRUSTEE ISAACS: Right. Well, I know that we have those proximity locks at the Law School and use them from time to time. But there's some times when our ID's won't work right. And we would need to have somebody $24 / 7$ to be able to correct those issues. So that's something to be aware of.

TRUSTEE SHELTON: So that's
security in the dorm. And there's a 24-hour security service that issues ID cards. That's a good point.

TRUSTEE ISAACS: Yes.

TRUSTEE SHELTON: It's just that we'll have it in new places. And if it's -if you're going to do it, do it to the best -TRUSTEE ISAACS: Right.

TRUSTEE SHELTON: Go for the best.

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TRUSTEE ISAACS: I agree with that.

TRUSTEE SHELTON: And then we will work our way to the reality. And since you're having "fun money", I mean, I'm sorry, you know, it's imaginary money, if it comes, you've got it. Get yours on top. You know, but if you go for a \$2 lock, we'll get your the \$2 lock.

CHAIR SCHWARTZ: There's no harm in getting an estimate. And then we will review the two estimates and see where we go.

MS. GRAY: Okay.
TRUSTEE SHELTON: And negotiate.
Start negotiating. Because the apartment
building may be interested in joining in on that, you know. You know, we put up a little, they put up a lot. Because they too want to improve their locking system.

MS. GRAY: Absolutely. I will
look into that and, when I get more information --

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TRUSTEE SHELTON: I'm just
encouraging you.
CHAIR SCHWARTZ: Thanks.

MS. GRAY: Thank you.
CHAIR SCHWARTZ: Okay.
TRUSTEE SHELTON: Just a few more things. We are currently working on our closing information for the students. So emails have gone out. We have a closing meeting this Tuesday at 8:30 p.m. All are welcome to join us if you'd like. It's in Building 41, Room A-03. We'll be going over all of the closing and the charges for any damages and/or if students are not cleaning their apartments appropriately.

We're also working on bringing in
cleaning crews to turn over the apartments after the students move out. The turnovers will include cleaning, deep cleaning, shampooing carpets, painting where painting needs to be done; working with our furniture company to replace any broken or damaged
furniture, and we plan to have all of that done within a week's period of time. I'm currently looking at three different companies who -- it's 35 apartments, so of the three companies that I'm working with, we'll be providing bids here shortly. And, from those, we will choose which company is the best fit. TRUSTEE SHELTON: Mr. Chairman? CHAIR SCHWARTZ: We'll discuss the size of the bids; the rental versus procurement; any more thoughts on that? MS. GRAY: Yes. I am actually looking at different -- there's, believe it or not, hundreds of different residential furniture companies. So I'm currently putting together a proposal of five to seven. So far, I have information for three of them. I'm putting together that proposal, what it will look like to purchase furniture, as opposed to renting the furniture. It is going to cost out of pocket in the beginning to purchase furniture. But the reality is, at the end of

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the day, the furniture will last longer; we'll own the furniture; but the question is where we will store the furniture. If we ever need to store it, we do have to buy extras, just in case things break or something needs to be replaced. So I will be working with facilities to designate some storage areas for those pieces.

I have procured five storage spaces in the Archdome, but they're not big enough spaces to store furniture -- maybe a few mattresses, but they're not big enough to actually put huge furniture pieces.

But I'm not familiar with changing the bed size. We currently just have the twin beds.

CHAIR SCHWARTZ: Twin beds is fine.

VICE CHAIR EPPS: Yes. We would look at twin extra longs, as a possibility. Those are usually better for -- better suited for student athletes, like basketball players,

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football players, etc.
MS. GRAY: I will throw out there, having worked at five different universities, the extra long mattresses maybe add two to three inches, maybe.

VICE CHAIR EPPS: Yes?

MS. GRAY: They don't really add that much in length.

VICE CHAIR EPPS: Okay. Okay.

CHAIR SCHWARTZ: Yes, Trustee?
TRUSTEE SHELTON: I was looking for this chart of the summer. Are there open periods? Or are we covered for the whole summer?

MS. GRAY: There will be some open periods with maybe five, six, seven units not being utilized. But I am trying to fill those spaces as we speak.

TRUSTEE SHELTON: Okay.

CHAIR SCHWARTZ: What's a process for a student or someone residing in our rooms if they should damage our rooms?

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MS. GRAY: Currently, the process is -- and it is in their contract -- if they damage something, they will be charged the cost of replacing that item and/or fixing those items. So, let's say if a student tears up their mattress, the cost of a mattress -I don't have the sheet in front of me, I apologize -- but I believe the cost of replacing that mattress would be $\$ 700$. So we would charge that to the student's account.

We don't want to overcharge the students. We're simply charging the students what the company would charge the university if we had to replace that piece of furniture.

CHAIR SCHWARTZ: But the folks that are coming in in the summer -MS. GRAY: Yes?

CHAIR SCHWARTZ: -- what happens then?

MS. GRAY: In their contract, it is stated that if they damage any university property, the conference will be billed for

| 1 | that accordingly. $\quad$ Page 55 |
| :---: | :---: |
| 2 | CHAIR SCHWARTZ: Okay. Okay. |
| 3 | Continue. Any more questions? |
| 4 | MS. GRAY: Any other questions? |
| 5 | TRUSTEE SHELTON: Not at this |
| 6 | time. |
| 7 | CHAIR SCHWARTZ: Okay. Thank you, |
| 8 | very much. |
| 9 | TRUSTEE SHELTON: We'll get you |
| 10 | the next time. |
| 11 | MS. GRAY: Okay. |
| 12 | TRUSTEE SHELTON: Welcome aboard. |
| 13 | MS. GRAY: Thank you, very much. |
| 14 | VICE CHAIR EPPS: Now, you've got |
| 15 | to give the bad news. |
| 16 | TRUSTEE SHELTON: You did a good |
| 17 | job. The bad news? |
| 18 | VICE CHAIR EPPS: Yes. Okay. |
| 19 | Since you want to hear it. |
| 20 | CHAIR SCHWARTZ: She thought she'd |
| 21 | clean get away. |
| 22 | MS. GRAY: Well, the bad news is, |
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currently -- currently, we have 146 bed spaces. We are not at capacity, as of this spring semester. We have 136 spaces filled. So we do have ten spaces that were not filled. Those spaces were filled this past fall. But, for whatever reasons, the students didn't come back to the university in the fall; they possibly were an athlete and they were removed from the team for whatever reason. I don't have the logistics and the specifics as to why those students did not return. But we do have ten open spaces, currently.

But the good news is, $I$ do have a plethora of applications coming in for the fall. And I do project by June 1 -- or excuse me -- yes, by June 1, I should be completely full for this coming fall. And that's including student athletes, international students, our Brazilian program, and students who are in the D.C., Maryland, Virginia area and out of state.

CHAIR SCHWARTZ: So your bad news Neal R. Gross and Co., Inc.
wasn't really bad news?
MS. GRAY: It wasn't that bad.
CHAIR SCHWARTZ: Okay.
MS. GRAY: I tried to sweeten it up a little bit and give you next year's projections.

VICE CHAIR EPPS: There's truth in disclosures, right?

CHAIR SCHWARTZ: But we do have the flexibility given to us by the full Board, to increase the rooms if we need to.

MS. GRAY: We do. And Dr. Epps --
VICE CHAIR EPPS: You can get a list from the Office of Admissions of students -- there were about --

MS. GRAY: 300.
VICE CHAIR EPPS: --over 300
students who were interested in touring the housing and they were all out-of-state students --

MS. GRAY: Yes. Next --
VICE CHAIR EPPS: -- who were
interested in coming to the university to tour housing facilities. So Ms. Gray and Ms.

Russell -- and Donni Russell in the Office of Admissions, and working very closely together to contact those students now to see if they are truly interested and send them the housing information and too, for Ms. Gray to set up appointments with those families to come in and see --

MS. GRAY: Tour our facilities.
VICE CHAIR EPPS: -- so that's why we're hoping by June 1 , we have a real number.

MS. GRAY: We're also working with Admissions for the open house next week.

VICE CHAIR EPPS: Yes.
MS. GRAY: So we will be offering campus -- or apartment tours to students who are interested in living on campus. We'll have a table set up, brochures, information about our facilities, and the cost and everything. So we are working very closely with the Admissions Office to generate more Neal R. Gross and Co., Inc.
interest in our student housing.

TRUSTEE SHELTON: Yes. We had a big kick-off last year, you know, where we did a lot of assessment and a lot of lining up and organizing to get to know the numbers that were going to be in there. So we're comfortable that this year we don't have to do all that push; that there is enough traffic flowing in to fill it up -- fill up the dorms?

VICE CHAIR EPPS: We are more confident since we have a better working relationship with the Office of Admissions and contacting parents earlier to see if the students are really interested in coming and setting up tours for them.

MS. GRAY: And this week alone, I've seen an increase in the number of phone calls that I'm getting about housing. People are afraid because they're seeing the deadlines online and they're like am I late; am I too late; am I too late; can I still send in my money; can I still send in my

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application? And the answer is always yes. We put the deadlines on there just so they can -- you know, to light a fuse under them. But we will accept applications and deposits until we have no more space available. And then I will start the wait list, just in case we need it.

VICE CHAIR EPPS: Okay.
MS. GRAY: I'm very positive about our numbers this year, gentlemen.

TRUSTEE SHELTON: Good. I look forward to the chit.

MS. GRAY: Thank you, very much.
CHAIR SCHWARTZ: Thank you.
Enrollment update?
VICE CHAIR EPPS: Well, actually she included a little bit of that in her housing presentation.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: We don't -- I don't have any available numbers for us at this time, in terms of how we're looking for

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the fall. But, for our next meeting, I will check with Sandra.

CHAIR SCHWARTZ: Okay. Records management. I know we had a briefing the last time. Do we have --

VICE CHAIR EPPS: Yes. The only thing that $I$ can say right now is that I'm working with the Office of Information Technology to -- as we expressed before -- to have a workshop and we have -- well, they have helped us to secure funds to put on that workshop for the records management liaisons.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: We still don't have money for our full-blown proposal. But we did submit a request to the Budget Committee to be able to phase in a records management program, if we couldn't get it all right now. So we're working to hear back from that. But that's all we have at this time.

CHAIR SCHWARTZ: Okay.
TRUSTEE SHELTON: Is that that

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service company that had the wonderful --
VICE CHAIR EPPS: Yes. Yes. Yes. Yes.

TRUSTEE SHELTON: Do they have a phase-in plan that they market? You know, do this the first year; do this the next year?

VICE CHAIR EPPS: No. We're going to ask them as well as -- of course, we have to be competitive now at this point.

TRUSTEE SHELTON: Yes.
VICE CHAIR EPPS: So we will ask all of the future, $I$ guess, companies that we deal with to do a phase in plan. And then Mary Anne Harris will get it out.

TRUSTEE SHELTON: But we can only
make an agreement for one year, right?
VICE CHAIR EPPS: Well, I don't know about that. But we will check it out.

TRUSTEE SHELTON: Okay.
VICE CHAIR EPPS: I know we have
had some continuing contracts with other vendors before, like when we were working with
the company Ellucian, in terms of battle.

TRUSTEE SHELTON: Yes.

VICE CHAIR EPPS: So we'll see
what we can do. But we're at the stage where we're starting to work with Mary Anne Harris now, in terms of how we would go about doing that.

TRUSTEE SHELTON: Okay.
CHAIR SCHWARTZ: I have one question again, for Ms. Gray before she leaves. WiFi in the rooms, do we have that capability in all of our rooms? And has there been a request from many of the students?

MS. GRAY: I'm sorry, sir. Can you repeat the question?

CHAIR SCHWARTZ: The WiFi access, do we have those in the rooms?

MS. GRAY: Yes, we do. We have WiFi and we have cable.

CHAIR SCHWARTZ: Okay. Thank you, very much.

MS. GRAY: You're welcome.

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TRUSTEE SHELTON: I'm sorry. How long have we had the ten room deficit?

MS. GRAY: That started the spring quarter -- spring semester.

TRUSTEE SHELTON: Just this spring semester?

MS. GRAY: So January, yes.
TRUSTEE SHELTON: Okay.
CHAIR SCHWARTZ: Okay. Thank you. Go on.

VICE CHAIR EPPS: And having Ms.
Gray here, she was able to dig down and visit every room and count every person -MS. GRAY: Yes.

VICE CHAIR EPPS: -- do the bed count and that kind of thing. So she's been on top of things. Yes.

TRUSTEE SHELTON: She's just been going at it.

MS. GRAY: Well, the staff and I
went apartment to apartment to apartment --
VICE CHAIR EPPS: She's been like
a dorm mother.

MS. GRAY: -- to get hand
signatures from every student to insure that they're actually in that space. And we actually found a few squatters by doing that.

VICE CHAIR EPPS: Yes. That kind of, you know, tempered our numbers there.

TRUSTEE SHELTON: Actually, they were very Kensian, you know, survival of the fittest.

VICE CHAIR EPPS: Yes.
MS. GRAY: It's very interesting.
I invite you all to come over one evening.
VICE CHAIR EPPS: Yes. I'd like to. We're supposed to make an appointment with the General to come in and tour this summer.

TRUSTEE SHELTON: I'm not allowed to hang out in the dorms any more.

MS. GRAY: Well, we don't call
them dorms. They living/learning
environments.

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TRUSTEE SHELTON: Yes. Okay. I'm not allowed there either.

CHAIR SCHWARTZ: So yes, I'm ready and able to come over at any time.

MS. GRAY: Okay. I will work with Dr. Epps and her schedule and we will set it up.

CHAIR SCHWARTZ: Student life?
VICE CHAIR EPPS: Okay. Student life? Well, let me say this. One of the things I'll start off with -- one of the things -- I know you'll be happy to see, General, is that we are working with students and I'm sorry Trustee Bell is not here, as we talked about the student bill of rights. And then the cabinet was really supportive of having a --
(Whereupon, technical difficulties ensued and off the record from 7:06 p.m. until 7:08 p.m.)

VICE CHAIR EPPS: We're ready?
Okay. So, as I was saying, the President's
cabinet was very impressed with these items and took it a step forward and asked me to get input from students and staff for responsibilities, as well. So we hope to be able to publish either like a bookmark or for input in the Student Code of Conduct/Student's Rights, but also put student's responsibilities.

And then someone else in the cabinet said we should do the same thing for faculty. Faculty rights and responsibilities. So we've started with this and Ms. Gray has -did meet with the students in the Residence Halls and asked them what they thought about the students' bill or rights. And they were very supportive of doing this, as well. So we're going to meet with some other student groups --

CHAIR SCHWARTZ: Yes?
VICE CHAIR EPPS: -- and get input
for this, as well as the student
responsibility part, and then certainly work

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with the faculty in terms of -- and the Provost on the faculty bill or rights and responsibilities.

CHAIR SCHWARTZ: And, as you said, you will update the students' handbook with this bill or rights and responsibilities?

VICE CHAIR EPPS: Yes. With this information. And also, pass this out at orientation.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: And the orientation classes, so the students will know what their rights are and also what their responsibilities are, as a student.

CHAIR SCHWARTZ: Okay. Outstanding.

VICE CHAIR EPPS: So we will keep you posted on that.

CHAIR SCHWARTZ: Thanks.

VICE CHAIR EPPS: I thought you'd like this one.

CHAIR SCHWARTZ: Absolutely.

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Okay. Counseling Center?

VICE CHAIR EPPS: The student -- I want to talk about the student elections.

CHAIR SCHWARTZ: Okay.

VICE CHAIR EPPS: And we are still -- the elections are still in progress because, on Monday the university experienced some technical difficulties in terms of the internet. And all of our students are voting via the internet. And so -- on VoteNet. And so we decided to give the students additional time to vote, instead of ending it Tuesday night. We decided to take this to -- actually this morning at noon is when we cut this off. So it gave students an extra -- some extra time. Because Wednesday we were also out for the holiday -- emancipation day. So we tried to give additional time for students -- for the student elections.

So, in your packet of information,
you can see the candidates in terms of the number of candidates per office that ran --

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that are -- that ran. And so certainly I will send you a note and to the Committee, a note to let you know what the outcome of the election -- who won. Now, for the student member of the Board of Trustees, we had two candidates. However, both candidates were declared ineligible. One for financial reasons and the other one because they -- and, in fact, neither candidate had the 99 required signatures. So, once again, $I$ think in my four years since -- going on five years since I've been here, the number of signatures continues to be a challenge. All except for our current student trustee.

But when we've had problems it has had to do with the number of signatures.

CHAIR SCHWARTZ: So we can hold back on his graduation?

VICE CHAIR EPPS: Yes -- oh, no. TRUSTEE ISAACS: I love you but, don't get carried away here.

TRUSTEE SHELTON: Do you mean you wouldn't stay another year for us?

TRUSTEE ISAACS: I'd be divorced before I got married.

VICE CHAIR EPPS: And he wants money.

TRUSTEE ISAACS: I can guarantee that.

TRUSTEE SHELTON: We don't expect you to stay longer.

VICE CHAIR EPPS: So we took this problem to the -- to the President and the Provost and also our legal team. And it was decided that we would hold an election in the fall for the position of student trustee member to the Board of Trustees.

CHAIR SCHWARTZ: So the student trustee cannot serve after graduation?

TRUSTEE SHELTON: Does it say that
in here?
VICE CHAIR EPPS: We will take it to the fall. We're going to have to hold the

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MS. MILLS: Staci Mills, Office of General Counsel. You're absolutely right. The issue is a practical one.

TRUSTEE ISAACS: Right.

MS. MILLS: Yes. Ideally, we would have candidates and then have an election. There are strict dates for when those things happen, and they were on par -you know, they were on course to get that done. But the simple matter is we don't have eligible candidates. So --

TRUSTEE ISAACS: And I -- just so that I'm clear, I wasn't intending that as a criticism at all of --

MS. MILLS: I understand.
TRUSTEE ISAACS: I mean, all we can do is what we can do with what we've got.

VICE CHAIR EPPS: We understand. Yes.

TRUSTEE ISAACS: But it may raise the issue that we should probably go to the DC Council and talk about adjusting the DCMRs to

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be able to accommodate these special circumstances, to build us some flexibility in how we do things.

MS. MILLS: So that's a perfect segue. So what we actually -- so the DC Code just talks about the fact that there has to be a trustee -- a student trustee and their term and their criteria for selecting them. It doesn't get into the specifics. We do that in the DCMR and then in our guidelines, both of which we control here at the university. So Dr. Epps and I did sit down and look through the guidelines to try and figure out how to adjust the criteria and the things we need to adjust, so that we could have the flexibility to do what we needed to do.

The only issue is still, even if we adjust it -- if we change the rules, it's April. Students are going to be leaving campus soon. It's just a timing problem. And yes, we could have another election or do something, but graduation is May 9. You know,
what's that election process going to look like? Where are the candidates going to be? So that's kind of how we got to the decision of it just has to be fall. And that's just where we have to be. It's not ideal, but -but, to your point, we did look at the guidelines and there are some other recommended edits that $I$ think Dr. Epps is going to talk about to try and keep this from happening.

One being lowering the amount of signatures -- verified signatures required. Because the issue -- I said Dr. Epps is going to talk about it, but now I'm talking about it.

VICE CHAIR EPPS: No. You just go right ahead.

MS. MILLS: But the issue is the verification piece. Because, you know, and I will just say this, just in my former student role for a second, you know, I just -- I said this to Dr. Epps. I didn't even know -- I

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knew that $I$ had an In number. I didn't know it really and, if you came up to me and gave me a great speech as a candidate, and I said I wanted to endorse you, you know, yes -- I'll sign this; put your IN number down. Ooh, I don't know it; and I going to go to the trouble of going to the registrar and requesting it, etc.? Probably not. Maybe so.

You now, depending on how compelling you were.

So that, you know, we just have to
kind of deal with the reality, whether students should know their IN number or not or, you know, we have to leave that aside and deal with the reality that, for whatever reason, we are having difficulty with candidates getting the 100 signatures, as required. And if we, you know, how -- how important is that in the process? Do we think that that really reflects how good of a trustee that person will be? Maybe or maybe not. But that's a discussion
that we wanted to bring before the trustees to see if there is some wiggle room and some revisions that could be done to make sure that we're getting good candidates, but in a way that works for this university. And I will -I did a little light research -- very superficial, but, you know, these -- the schools ran the gamut with what their requirements were for trustees.

There was one community college that had no signature requirement. They focused more on the application process. So the trustee had to do an application with an essay and, you know, there were a lot of things that they did that made you know that these candidates were serious. And, you know, that's a question. Does that help determine the quality of a trustee that you would get?

So that's the kind of things that
Dr. Epps and I talked about. And we have some recommendations; one being lowering the number
of signatures. And there are some other things in there that we want to bring before the Board, probably for June.

VICE CHAIR EPPS: Right.

MS. MILLS: I think that's the next meeting.

VICE CHAIR EPPS: And one part of it, you took care of, in terms of the calendar already, right? When you said chapter one and Chapter two?

MS. MILLS: Yes.
VICE CHAIR EPPS: Of the DCMR?
MS. MILLS: Yes. So, in the
Audited Administration and Governance

Committee meeting, we were looking at revising Chapter one and Chapter two. Chapter one includes the section on student trustees and one -- one of the restrictions is that there is a 30-day window, during which the elections have to happen. And -- but the school calendar, that includes spring break. So there was always this rush to get this
election calendar done within this time frame. And it created issues for the amount of time the candidates had to get signatures; that they have to campaign; etc., So what I've proposed in that revision is that we take away that window and just say by some firm date, April 15, this election needs to be concluded. Rather than saying between March 15 and April 15, which then had student affairs scrambling to get it done, rather than allowing them to start in February, if they needed to, to allow people time to campaign and get their signatures, etc.

TRUSTEE ISAACS: Yes. Okay. Two things I would say to that. One is that window and how that falls and interplays with spring break and everything was a point of major contention during my election.

MS. MILLS: Yes.

VICE CHAIR EPPS: Okay.
TRUSTEE ISAACS: The other point I
would make is if anything, having the election

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earlier is better. Because I know, for me, coming into office, there was no transition between myself and my predecessor. And now there won't be any transition between me and whoever comes in behind me. So it -- the job is not a joke. It's an important difficult place to be. And just to be able to have a day or two to spend at least, you know, with the person that's outgoing would have been a huge help to me.

VICE CHAIR EPPS: Yes.

TRUSTEE ISAACS: So yes, just
don't go any more than April 15, I would implore you. If anything, you know, have the election in February, rather than trying to make it later.

MS. MILLS: Yes. So the April 15 is the date that -- the drop dead date that it would have to be done. And then the other discussion we had is that would allow -- if there were any special circumstances -- set of circumstances, that would give a little time

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to -- to have to do a special election if we had to -- you know, worse case scenario. But the idea was to open up the back side to allow the elections to start as early as January or February or whatever that time period needs to be.

## TRUSTEE ISAACS: Yes.

MS. MILLS: And to say just get it done by April 15, but not wait until April 15. Get it done as early as possible.

TRUSTEE ISAACS: Is it possible to move that April 15 date back a month, even? Because even at April 15, there's the certification afterwards; there's a process that goes on. As you know, graduation is on the 10th. You know, everybody is gone by then. So that's leaving like three weeks to get everything done and do the transition. Whereas, you know, if you're in the middle of March, say or the beginning of March, you're adding a month in there to do things that come up that's unexpected and still, you know,
provide for that transition time.

MS. MILLS: The date could be whatever we need it to be.

TRUSTEE ISAACS: Okay.

MS. MILLS: So Dr. Epps, here is that. And if that's what we need to recommend, which that makes sense to me. If that's what we need to recommend, then that's fine. That's what we'll recommend.

TRUSTEE SHELTON: Well, we had a history of problems. Last year, EIN numbers were required?

MS. MILLS: Yes.
VICE CHAIR EPPS: Yes.

TRUSTEE SHELTON: Okay. That's the first time it's come -- I've been aware that it was required.

VICE CHAIR EPPS: Right. Well, remember, we changed it. It was Social Security numbers when $I$ came. And we changed it to the Student ID numbers.

TRUSTEE SHELTON: No, I don't

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remember. But $I$ just know that we didn't have this issue the three times that I've been involved with this. It's the first time that I'm aware -- I can recall myself that we had not getting the number of signatures.

VICE CHAIR EPPS: Okay.
TRUSTEE SHELTON: Or the number of qualified signatures.

VICE CHAIR EPPS: Yes. We have -the Board had set a precedent in the past of going down to like 50 signatures.

TRUSTEE SHELTON: That's what I remember. And we didn't reach that threshold?

MS. MILLS: It was a temporary -it was just for that one election. We didn't change it permanently.

VICE CHAIR EPPS: You just authorized us to do that for that one election.

TRUSTEE SHELTON: Okay.
CHAIR SCHWARTZ: So what were the numbers for the two candidates?

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MS. MILLS: What were they? 90 --

VICE CHAIR EPPS: 95 a piece.
MS. MILLS: And --
CHAIR SCHWARTZ: Each? They both
had 95?
VICE CHAIR EPPS: Yes. And the one student had -- who did not have any financial difficulties, had over -- submitted over 100. But we could only verify 95.

TRUSTEE SHELTON: So are we asking to -- the Board to do something?

CHAIR SCHWARTZ: Can we call an audible and reduce that number?

TRUSTEE SHELTON: Yes. I mean, because equitable to all those who have applied.

CHAIR SCHWARTZ: Yes. Right.
TRUSTEE SHELTON: I'd hate to see -- I don't understand -- I'm not familiar with the history that got us to 100. That's number one.

VICE CHAIR EPPS: Oh, I see.

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TRUSTEE SHELTON: So -- but I know we have made exceptions in the past.

VICE CHAIR EPPS: Yes, we have.
TRUSTEE SHELTON: In order to meet the responsibility.

VICE CHAIR EPPS: Right.
TRUSTEE SHELTON: Is it the
election did not go off at all?
VICE CHAIR EPPS: No, it did not, this time. Because, when we took the recommendation to the President and to my wonderful Provost and the legal team, it was decided that it would be better to -- to wait until the fall because one of the questions was -- from the other candidate -- was if when she -- when that candidate thought that we might even consider that, well why wouldn't we consider taking away the finance part --

MS. MILLS: Right.
VICE CHAIR EPPS: -- removing that -- waiving that, if we were going to waive the number of signatures. And so it was decided

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that we would wait until the fall to have a special election.

CHAIR SCHWARTZ: Well, now you've added a new wrinkle. Finance requirements?

VICE CHAIR EPPS: All you had to be is in good standing.

CHAIR SCHWARTZ: Oh, yes. Well that part, everybody -- that's understood. Yes.

TRUSTEE SHELTON: Okay. But I thought you were saying there was a fee they had to pay.

VICE CHAIR EPPS: Oh, no. No. No. No.

MS. MILLS: So, right.
VICE CHAIR EPPS: So trustee Issacs did not pay a fee.

TRUSTEE SHELTON: No. But my point is that you can't get in office if you're not in good standing, financially, for whatever the reason is.

VICE CHAIR EPPS: Right.

Absolutely. That was the first problem.
TRUSTEE SHELTON: Okay. But that
leaves two viable candidates with the same number -- or is that -- am I in error in what I thought I heard/understood?

MS. MILLS: So there were two candidates.

TRUSTEE SHELTON: Right.
MS. MILLS: Both who got the 95 signatures. One was not eligible also due to the fact that they didn't have the -- meet the financial obligation.

TRUSTEE ISAACS: So you would essentially be deciding the election by modifying the rules after the signatures were corrected and that would look not good.

TRUSTEE SHELTON: It's going to look not good. MS. MILLS: Right. Right. So we were faced -- the dilemma was a bad decision or a worse decision. Right? TRUSTEE SHELTON: Well, I don't Neal R. Gross and Co., Inc.
know about all that. I just hate to see an empty chair. No, it's more than that. This is like the third or fourth time we've had election difficulties with no correct -- no clear corrective action. We've had great candidates who have won through the process. But we should not be in this difficulty. And it's just not the date. It's something else. MS. MILLS: Yes. The signatures are a challenge. And we did try -- we did attempt to change the amount of signatures required before. But there was some hesitation from, you know, the Board. They weren't in agreement with changing the number of signatures.

CHAIR SCHWARTZ: Which Board?
TRUSTEE SHELTON: Yes. I don't
remember that disagreement.
CHAIR SCHWARTZ: This Board?

MS. MILLS: It wasn't long ago.
I'll say that. It wasn't that long ago.
TRUSTEE SHELTON: Maybe it's one
that $I$ was not here for.

VICE CHAIR EPPS: I'm claiming the Fifth. We will take a look at that. And the other thing, is it unlikely that we can also have the President appoint, in an interim -in case there's a gap, appoint a student to sit in to the Board to look out on behalf of the students of the university until the election is complete?

MS. MILLS: I'll look into that. Because the sticky part -- and the reason I say I'll look into it is because the code -the DC Code says that the trustee shall be elected by a ballot. So I don't know -- you know, $I$ don't know if that allows us, even in the interim time, and even understanding that some representation is better than none, you know, that's a great solution. But $I$ just want to -- I would have to look into it to make sure that that's a viable option.

TRUSTEE SHELTON: Mr. Isaac is not finished until the 15th of May, right?

MS. MILLS: That's correct.
TRUSTEE SHELTON: So we're going to have six meetings between now and the 15th of May, so that we can finish all business while we have a student representative. I'm disappointed.

MS. MILLS: Yes. We are too.
VICE CHAIR EPPS: Yes. We were too.

CHAIR SCHWARTZ: Or a statement that says the sitting student will remain in office until released or relieved.

TRUSTEE SHELTON: Yes. We get to
give you 100 --
TRUSTEE ISAACS: I can telephone
in.
TRUSTEE SHELTON: 180 days.
TRUSTEE ISAACS: I have no objection to that, as long as $I$ can phone it. But my concern is I want to make sure that what we do is in line with what the law says for us to do.

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MS. MILLS: Which is a full time student.

VICE CHAIR EPPS: Yes.
MS. MILLS: So, if you have graduated, then --

TRUSTEE ISAACS: $I$ won't be a student any more.

TRUSTEE SHELTON: You can apply next year for the alumni chair.

TRUSTEE ISAACS: That's right.
VICE CHAIR EPPS: And I thought William Nelson brought up a good point in a conversation today. Saying that -- because we could conceivably, even if we reduce it to 25 , come up with this situation again, where somebody turns in 50 , but only maybe 20 are recognizable.

MS. MILLS: Yes?
VICE CHAIR EPPS: Because it has to be legible and so forth. So that's some of the problem. But William was saying that, to give the person an opportunity to notify those
students who's signatures were in question to do an affidavit to prove that that is their signature -- indeed, their signature, was one possibility. So we do have some possibilities to talk about, in terms of discussion.

TRUSTEE ISAACS: What precisely
was the issue with validating the signatures?
Was it illegible or --
VICE CHAIR EPPS: Illegible. TRUSTEE ISAACS: Okay. MS. MILLS: Well, and some were missing --

VICE CHAIR EPPS: Or it could be -- it could be that the IN number was incorrect and maybe the signature was legible. But I'm finding that people just don't want to sign things any more. It used to be I don't want you to have my ID number. Now I don't want you to be able to recognize my signature. I know I've changed my signature myself. Because I write too plain. And I tried to mix it up so that it's not as easy to duplicate my
signature, even signing certificates and things like that.

So I think, you know, with all the identity theft, people are just not --

TRUSTEE ISAACS: Well, I wonder --
VICE CHAIR EPPS: -- not wanting to sign as much.

TRUSTEE ISAACS: I know that we do online voting here.

VICE CHAIR EPPS: Yes, we do.
TRUSTEE ISAACS: What if we had an online petition process to where people could go online and sign the petition and that eliminates -- I mean, it would be --

CHAIR SCHWARTZ: Instantaneous.
TRUSTEE ISAACS: It would make everybody's life easier.

VICE CHAIR EPPS: No.
That's a good idea too.

TRUSTEE SHELTON: You e-mail into
this box that you're endorsing X for -- as a candidate.

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TRUSTEE ISAACS: Well, or the -because $I$ forget the website where they ran the election through. But either way, that way it's almost self-authenticating and you're not having to read those God-awful signatures that they write like I do.

TRUSTEE SHELTON: And they would have to be -- it would have to be inside our internal network.

TRUSTEE ISAACS: Right.
CHAIR SCHWARTZ: Yes. Right.
TRUSTEE ISAACS: Just like the voting. It would need to be secure.

VICE CHAIR EPPS: Okay.
CHAIR SCHWARTZ: We will look into
that. Whether or not you can have this process reworked before the next election.

VICE CHAIR EPPS: Yes.
CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: And we will be working on the time line for it, so we can, you know, do this as soon as possible. After
the semester starts, $I$ don't want to see us waiting until November to hold the election.

MS. MILLS: Yes.
TRUSTEE SHELTON: Amen. Let me ask a personal question. What's the number of signatures required for the alumni?

VICE CHAIR EPPS: I don't know.
Isn't it 100?
MS. MILLS: I think it's 100 also. Because I think that conversation --

TRUSTEE SHELTON: No. It's not 100.

VICE CHAIR EPPS: No. You think it's more?

TRUSTEE SHELTON: No. No. It wasn't that high.

VICE CHAIR EPPS: It was less?
MS. MILLS: I thought it was 100, because I thought that was the point that was raised.

TRUSTEE SHELTON: I thought it was 25.

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VICE CHAIR EPPS: Well, maybe you all reduced it.

TRUSTEE SHELTON: That's what I'm saying. I don't think - that's why I'm asking.

MS. MILLS: I'll check on that.

TRUSTEE SHELTON: Because I don't know 100 people any more.

CHAIR SCHWARTZ: So how did you get those signatures?

TRUSTEE SHELTON: I just don't -I don't know. I mean, I thought it was 25. I was very comfortable with that in my mind with 25.

MS. MILLS: I'll check on that and I'll check on the appointment -- the possibility of an appointment to the position for the interim.

CHAIR SCHWARTZ: Yes. And it's just interim until someone is elected to the position.

MS. MILLS: I'll check on both of

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those.

CHAIR SCHWARTZ: Thank you.
Counseling Center? How is it coming?
VICE CHAIR EPPS: Oh, the counseling center is doing well. It is in the process of looking at staffing for some of the continuation grants like SAMHSA. So we are having to report to SAMHSA, whom the staff will be for the next year's grant. And -which was -- that grant is for suicide prevention. And that is $\$ 1$ million over three years -- $\$ 300,000$ a year. So we're entering the second year of that. And the students -the counseling center is very much involved in orientation and making plans for the spring orientation and -- they participated in spring orientation.

But they are getting ready for the orientation for the fall and also the open house and how they'll participate in that.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: And, as well as

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the -- they did host a women and girls' tea for HIV/AIDS Day. And they involved -brought in women from the community and honored them.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: So that's pretty
much it for the counseling center.
CHAIR SCHWARTZ: Okay. And the -finally -- Veterans' Affairs?

VICE CHAIR EPPS: Veterans'
Affairs is alive and well and, of course, you know the VREP Program was extended.

CHAIR SCHWARTZ: Yes.
VICE CHAIR EPPS: Even though they
extended at a time when the veterans were
either already enrolled or not enrolled. So that created a little controversy there. But, other than that, they are moving right along. And we did have the people from the Veterans' -- I'm trying to think -- Voc Rehab program on campus. And talk about having a smooth working relationship with our on campus Neal R. Gross and Co., Inc.
veterans.

CHAIR SCHWARTZ: So are the veterans meeting on Saturdays like they used to? One Saturday a month?

VICE CHAIR EPPS: No. I don't think they are. But they are doing more work out in the community. Like helping with the homeless veterans and delivering furniture -students are pitching in with that.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: To some of the houses that have been rehabbed for veterans.

CHAIR SCHWARTZ: Okay.
VICE CHAIR EPPS: They're being more community active.

CHAIR SCHWARTZ: Okay. So is that captured in the communications of the university?

VICE CHAIR EPPS: We will pass that on to communications, so that they can do that. And on thing I forgot to mention under student life, is that our
students participated in the Honda Classic. And they came in third for our region. So they didn't make the top -- the big eight. And we were all poised to have, you know, video streams so we could watch them. But we didn't make it to the big eight. But we -you had to be in the, you know, first or second place for your region to participate. So we were in -- we were number three, but our President was there with the students and cheered them on. And so we do have plenty of good pictures with him with the group at the Honda Classic All Stars.
(Whereupon, some unidentified person spoke off mike.)

VICE CHAIR EPPS: Yes. I think she said that we were number three out of 48 teams in our division. So we did well. We hope to do even better next year.

CHAIR SCHWARTZ: Okay. Trustee Isaacs, did you have a communication staff source meeting?

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TRUSTEE ISAACS: No, sir. I did not.

CHAIR SCHWARTZ: Okay. Now I really want to thank you. It was a pleasure working with you. I know this is your last meeting of this committee and I -- we may have a full Board in the Whole meeting --

TRUSTEE ISAACS: I've got a conflict with graduation practice and the meeting of the Whole. I'm trying real hard. I want to be here for the meeting of the whole, because that's the --

TRUSTEE SHELTON: You know we make you a cake and it blows up. I thought I'd warn you.

TRUSTEE ISAACS: Well, I appreciate that. But it's been a pleasure working with everybody. And I appreciate your patience and guidance and listening.

CHAIR SCHWARTZ: And we really respect the student trustee on this Board. You bring valuable thought to the committee
and to the Board of the Whole. And you look out for all the students. And that's what we need to look at. And I want to thank you for your support and congratulations on your graduation on May 9.

TRUSTEE ISAACS: Yes, sir. Thank you.

CHAIR SCHWARTZ: At this time, I
will entertain a motion to adjourn.
TRUSTEE SHELTON: So moved, Mr.
Chair. I want my job.
CHAIR SCHWARTZ: Thank you. This
meeting is now adjourned.
(Whereupon, the meeting was
adjourned at 7:37 p.m.)

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In the matter of: Student Affairs Committee

Before: UDC Board of Trustees

Date: 04-17-2014

Place: Washington, D.C.
was duly recorded and accurately transcribed under my direction; further, that said transcript is a true and accurate record of the proceedings.


