Student Affairs Committee Report Division of Student Affairs Dr. Valerie L. Epps, VP Student Affairs March 2014

Valerie L. Epps, Ph.D. Vice President for Student Affairs

HEALTH SERVICES

- Hired the new director of Health Services, Dr. Ayana Elliott, a University of the District of Columbia Alumna
- Hosted DC Health Link agency on campus to explain DC Health Exchange Program
- Dr. Elliott and Dr. Epps will be meeting with insurance brokers to determine cost for 2014- 2015

ENROLLMENT UPDATE

• Enrollment data

	Spring 2014 as of 2/25/2014	Spring 2013 [Frozen]	Headcount Change (A-B)	Headcount Change/ Percentage (C/B)
<u>Flagship</u>				
CAUSES	291	242	49	20%
CAS	1,240	1,252	-12	-1%
SBPA	466	440	26	6%
SEAS	265	223	42	19%
Flagship Total	2,262	2,157	105	5%
David A Clarke School of Law	329	365	-36	-10%
Community College	2,605	2,619	-14	-1%
Total	5,196	5,141	55	1%

RECORDS MANAGEMENT

• Scope of Work presented by Dr. Valerie Epps

STUDENT LIFE SERVICES

- Calendar of events see University's website (https://www.udc.edu/student_life/calendar_events)
- Continued participation in the University's strategic planning initiatives
- Finalizing Spring Fest activity plans with student government associations and others
- Kicked off Student Ambassadors program with coating ceremony
- FOIA Request from Community College Student Government Association for information concerning student expenditures
- Proposed student elections schedule, see attached

COUNSELING CENTER

Orientation

- On January 8 & 9, 2014, Spring 2014 New Student Orientation for incoming students was held with specialized programs for first time new students and readmitted and transfer students
- Orientation program included a formal opening program in the Windows Lounge, an essay
 writing competition, campus group tours lead by student orientation leaders, a session on student
 life and engagement "The Firebird Experience," parent/supporter information sessions, and
 lunch
- Included a "one stop shop," where students individually discovered any relevant barriers to registration (e.g. staffed by a variety of offices-Information Technology, Admissions, Financial Aid) and specialized academic department conducted advising and registration sessions with faculty members of the student's major or area of interest
- The program has received excellent feedback from faculty, staff, and students

Clinical Services

- 105 clinical appointments (13 Initial Consultations, 9 intakes, 84 therapy sessions, were scheduled in January 2014). , 34 students were scheduled for clinical services
- Staff participates in ongoing professional development with the Baltimore Washington Center for Psychoanalysis

VETERAN AFFAIR'S

 Will host two Town Hall Meetings for veteran students in March at the Flagship and Community College

FINANCIAL AID

• Updated with Financial Aid Paid Report, 12-13 and 13-14

2013-14 Financial Aid Disbursed

- A total of \$42,339,606 was disbursed in 66 different aid programs
- 76% of aid paid is from the Federal student aid programs
- A total of 4,944 students are offered aid: 4,434 undergraduates, 215 graduates, and 295 law school students

A spreadsheet of the total aid disbursed is attached to this report.

2010 Draft Three-Year Cohort Default Rate

Beginning this year, the USDE will calculate a three-year cohort default rate. UDC's 2010 draft 3-yr Cohort Default Rate is 18.6%. UDC students borrowed \$12 million in 2010 and over \$20 million for the current 13.14 award year. This does not include UDC's 60% Perkins Loan Cohort Default Rate. The Aid Office has increased its Default Prevention and Management Plan to address the increased cohort default rate.

12-13 A-133 Single Audit

UDC is in the starting phase of the 12-13 A-133 Single Audit with KPMG

Financial Aid Customer Service

During the peak 2014 Spring registration process (January 6th through 17th) the aid office experienced the following:

	Per Day	Total
Walk in Traffic*	126	1,257
Phone	105	1,049
Online Chat	8	47
General email	15	149

^{*}Flagship numbers only. The Community College utilized a recycled numbering system for registration

The Aid Office will be conducting a number of early financial aid and financial literacy presentations throughout the 2014 Spring Semester. On Saturday, March 15, 2014, UDC will host the 14-15 FAFSA College Expo in conjunction with DC-OSSE and the USDE. The intent of the Expo is to encourage students to complete their FAFSA early and get presentations on financial aid updates on a Federal and District level while also having the option of visiting the college fair.

2014-15 Processing

The Aid Office is now preparing new forms, literature and system enhancements to begin financial aid processing for the 2014-15 year.